



Please ask for [democratic.services@chesterfield.gov.uk](mailto:democratic.services@chesterfield.gov.uk)  
Direct Line:  
Email [democratic.services@chesterfield.gov.uk](mailto:democratic.services@chesterfield.gov.uk)

The Chair and Members of Appeals  
and Regulatory Committee

1 March 2023

Dear Councillor,

Please attend a meeting of the APPEALS AND REGULATORY COMMITTEE to be held on WEDNESDAY, 8 MARCH 2023 at 10.30 am in Committee Room 2 Town Hall Chesterfield, the agenda for which is set out below.

AGENDA

Part 1(Public Information)

1. Declarations of Members' and Officers' Interests relating to items on the agenda
2. Apologies for Absence
3. Minutes (Pages 3 - 4)
4. Review of Licence and Registration Fees 2022/23 (Pages 5 - 28)

Yours sincerely,

A handwritten signature in black ink, appearing to be "S. Smith", written in a cursive style.

Head of Regulatory Law and Monitoring Officer

Chesterfield Borough Council, Town Hall, Rose Hill, Chesterfield S40 1LP

Telephone: 01246 345 345, Text: 07960 910 264, Email: [info@chesterfield.gov.uk](mailto:info@chesterfield.gov.uk)

[www.chesterfield.gov.uk](http://www.chesterfield.gov.uk)

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## APPEALS AND REGULATORY COMMITTEE

Wednesday, 8th February, 2023

Present:-

Councillor A Murphy (Chair)

Councillors Perkins Bellamy Bingham G Falconer	Councillors Flood Miles Redihough
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\*Matters dealt with under the Delegation Scheme

**90 DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS RELATING TO ITEMS ON THE AGENDA**

No declarations of interest were received.

**91 APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors P Innes, Marriott, S Niblock and Rogers.

**92 MINUTES**

That the Minutes of the meeting of the Appeals and Regulatory Committee held on 18 January, 2023 be approved as a correct record and signed by the Chair.

**93 UNMET DEMAND REPORT 2022/23**

The Licensing Officer presented a report to advise the committee of the results from the latest Hackney Carriage Unmet Demand Survey carried out in 2022 so a decision could be made on future policy.

In December 2010 members decided to limit the number of Hackney Carriages licensed by the council to 110. At that time there were 183 vehicles licensed as hackney carriages, the figure now stands at 138.

The committee were met with three options to consider;

1. Retain the limit on the number of hackney carriage vehicles at 110.
2. Increase the limit on the number of hackney carriage vehicles.
3. Remove the limit on the number of hackney carriage vehicles.

**\*RESOLVED –**

That the policy remains the same with the limit of 110 in place to cap the number of Hackney Carriage Licence's held within the Borough.

## REVIEW OF LICENCE AND REGISTRATION FEES 2022/23

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MEETING: APPEALS AND REGULATORY COMMITTEE

DATE: 8 MARCH 2022

REPORT BY: LICENSING MANAGER

WARDS: ALL

COMMUNITY FORUMS: ALL

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### 1.0 **PURPOSE OF REPORT**

1.1 To report on representations made during the consultation on a proposal to increase taxi fees and charges from 1 April 2023.

### 2.0 **BACKGROUND**

2.1 The committee considered a report on increased fees and charges for several regulatory areas on 14 December 2022 and approved increases from 1 April 2023. A copy of that report and appendices is attached as Appendix 1.

2.2 To facilitate the increase for the taxi trade, the proposed fees and charges had to be advertised and consulted on. The consultation ended on 24 February 2023 and eleven representations were made.

2.3 The representations are reproduced in full at Appendix B, essentially arguing against the increase in fees at a time of prices increasing, the common theme being it is inappropriate to increase fees and charges when many other living costs are also going up. Some appear to be unaware that an increase has also been approved for a corresponding increase in the hackney tariff from 1 April 2023.

### **3.0 FINANCIAL IMPLICATIONS**

3.1 The proposed increases will enable the council to provide these services as close to cost neutral as possible.

### **4.0 RECOMMENDATION**

4.1 Approval is given to the increases agreed on 14 December 2022 for taxi fees and charges from 1 April 2023.

<b>DRIVERS</b>			
<b>Licence type</b>	<b>Current fee</b>	<b>Proposed fee for 2023/24</b>	<b>Notes</b>
Application	228	250	
Renewal	228	250	
Application pack	71	80	
Knowledge test	55	60	
DBS disclosure	29	32	
<b>VEHICLE</b>			
New application - Private Hire	163	180	
New Application - Hackney Carriage	163	180	No new applications anticipated due to limit set on hackney licences
Vehicle change	42	45	
Vehicle detail change	37	40	
Hackney survey fee	10	10	bi-annual survey paid on licence renewal.
Renewal Private Hire	113	125	
Hackney Renewal	113	125	
Executive hire new application	72	80	
Executive hire renewal	66	70	
Transfer	15	17	
Change of details	15	17	
Duplicates	1	1	Reduction in fee
<b>OPERATORS</b>			
<b>Fee</b>	<b>715</b>	<b>790</b>	5 year licence
Plus per vehicle	32	35	
vehicle test	60	60	Not CBC income
Retest – within 10 days	15	15	Not CBC income
Retest – after 10 days	35	35	Not CBC income
Limousine test	25	25	Not CBC income
<b>Scrap Metal</b>			

<b>Licence Type</b>	<b>Current fee</b>	<b>Proposed fee for 2023/24</b>	<b>Notes</b>
Site licence (3 yearly licence)	<b>473</b>	<b>520</b>	
Collectors licence (3 yearly licence)	<b>197</b>	<b>220</b>	
Addition of new site	<b>236</b>	<b>260</b>	
Change of site manager	<b>14</b>	<b>15</b>	
Add person to a site licence who has not previously been checked.	<b>77</b>	<b>85</b>	
<b>Sexual Establishment Licence (Sex Shop)</b>			
Grant /renewal	<b>1703</b>	<b>1,875</b>	
Transfer	<b>850</b>	<b>935</b>	
<b>Pleasure Boats</b>			
New & renewal of boat licence	<b>67</b>	<b>75</b>	
Renewal of Skipper's licence	<b>16</b>	<b>20</b>	



2023-24: Comparison of proposed fees with other Derbyshire authorities.

At the time of writing it is not known if other authorities plan to increase their fees.

Authority	Private Hire / Hackney Drivers Licence 3 years	Hackney Vehicle Licence	Private Hire Vehicle Licence
Amber Valley	£223	£338 (renewal) – 1 year £409 (new) – 1 year	£293.50 (renewal) – 1 year £409 (new) – 1 year
Bolsover	£180	£ 92 – 6 months	£92 – 6 months
<b>Chesterfield (Showing proposed fees)</b>	<b>£250</b>	<b>£180 new £125 renewal 6 monthly</b>	<b>£180 new, £125 renewal 6 monthly</b>
Derby City	£289	£169 new & renewal – 12 months (Vehicles over 5 years old to be licensed every 6 months)	£83 new & renewal – 12 months (Vehicles over 5 years old to be licensed every 6 months)
Derbyshire Dales	£195	£362 – 12 months	£351 – 12 months
Erewash	£203	£325 – 12 months £260 – 12 months for low emission vehicle	£325 – 12 months £260 – 12 months for low emission vehicle
High Peak	£225	£180 – 12 months	£180 - 12 months
North East	£180	£92 - 6 months	£92 – 6 months

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REVIEW OF LICENCE AND REGISTRATION FEES 2023/24

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MEETING: APPEALS AND REGULATORY COMMITTEE

DATE: 14 DECEMBER 2022

REPORT BY: LICENSING MANAGER

WARDS: ALL

COMMUNITY FORUMS: ALL

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**1.0 PURPOSE OF REPORT**

1.1 To seek approval for revised licence and registration fees for 2023/24.

**2.0 RECOMMENDATION**

Approval is given to an increase in fees and charges as outlined in Appendix A from 1 April 2023.

**3.0 BACKGROUND**

3.1 In accordance with the Council's financial regulations it is necessary for all fees to be annually reviewed.

3.2 The services relate to the regulation, control and administration of the following areas:

- Private Hire and Hackney Carriage fees;
- Scrap Metal collectors and sites;
- Miscellaneous licensing fees.

3.3 Fees for the Licensing Act 2003 are set nationally and cannot be altered by the Council.

3.4 Fees under the Gambling Act and for sexual entertainment venues are considered by the Licensing committee.

- 3.5 Members are reminded that these are statutory services and as such are not subject to market forces. The Council has discretion about the setting of fees.
- 3.6 Staff costs are due to rise by 5.89% following an average pay rise of 4% backdated to April 2022. Another pay award is expected in 2023.
- 3.7 In addition, inflation is currently running at approximately 10% with associated increases in fuel.

#### 4.0 **SCOPE**

- 4.1 An increase is required for all fees and charges in the current circumstances. A summary of proposed fees is provided at Appendix A, which sets out the fees and charges that were agreed in 2022/23 and the proposed increase; the figures have been rounded up or down to assist with cash handling.
- 4.2 Legal precedents dictate that licensing authorities should not make a profit from the delivery of these services. At present these budgets are showing a significant deficit of £18,950 once the recent pay award is included. This deficit is made up of both controllable and non-controllable expenditure, as the majority is a recharge from the licensing administration cost code.
- 4.3 The proposed increases will return the budget to a cost-neutral position.
- 4.3 The overwhelming majority of this budget comes from the taxi budget, where projected income is £216,490.

#### 5.0 **EXCEPTIONAL ITEMS**

- 5.1 In December 2019 members decided to retain the limit of 110 hackney carriages. The committee also decided to commission another unmet demand survey in 2022, the survey to be funded by hackney carriage licence holders, for which licence holders are charged £10 at each six-month renewal.
- 5.2 The results of this years unmet demand survey are due to be considered by members in the near future.

5.3 Appendix B shows the comparison of taxi and private hire fees within Derbyshire but does not indicate what increase, if any, those authorities are proposing.

## **6.0 FINANCIAL IMPLICATIONS**

6.1 The proposed increases will enable the council to provide these services as close to cost neutral as possible.

## **7.0 RECOMMENDATION**

7.1 Approval is given to an increase in fees and charges as outlined in Appendix A from 1 April 2023.

Further information on this report can be obtained from the licensing manager, Trevor Durham at [trevor.durham@chesterfield.gov.uk](mailto:trevor.durham@chesterfield.gov.uk)



## Trevor Durham

**From:**  
**Sent:** 03 February 2023 20:  
**To:** Chesterfield Licensing  
**Subject:** Taxi Fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Hi, to whom it may concern,

I can't actually believe licencing are planning on increasing the fees. I'm sorry but it's absolutely ridiculous to even think of doing this. The taxi trade has really decreased since the last couple of years. The cost of living is extortionate at the moment. So many of us drivers are struggling to manage with everything and they're thinking to increase the fees. Even the current fees are above expensive at the moment and so difficult to afford. I believe the council are taking advantage of us taxi drivers in very harsh conditions and it's not fair at all. The council makes thousands and thousands off us taxi drivers on the fees already and they now want to make even more, it's pure greed and unacceptable I must say. Personally, I normally adapt to changes but this is not right and I have to say something. I object to this price increase as it's tough times and the council should be helping us if anything rather than causing us drivers more mental stress and pressure than we already have. If you decide to increase the fees then you will force many drivers to find other jobs because it will get to the point of us drivers not being able to afford all these proposed increases you have displayed. I hope this email reaches you and you make the right decision.

Kind regards,

Sent from my iPhone

## Trevor Durham

**From:**  
**Sent:** 01 February 2023 11:37  
**To:** Chesterfield Licensing  
**Subject:** Re: Review of Licence Fees 2023/2024

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Hi there hope you're doing well

I am just concerned about this increase the price,I get it as everything goes up but we the drivers are getting affected because the fuel prices goes up and the renewal price goes up again but the taxi price is not going up so I don't know if there's other solution you have.

Thanks

Kind regards Nahom

Sent from Yahoo Mail on Android

On Thu, 26 Jan 2023 at 9:29, Chesterfield Licensing  
<Chesterfield.Licensing@Chesterfield.gov.uk> wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

On the 14<sup>th</sup> December 2022, Chesterfield Borough Council determined that the fees charged in respect of the licensing of Hackney Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with proposed fees in the table below.

If you have any comments these must be made in writing to the Licensing Section, Environmental Services, Customer Service Centre, 85 New Square, Chesterfield, S40 1AH or emailed to [licensing@chesterfield.gov.uk](mailto:licensing@chesterfield.gov.uk) and must be received by the Licensing Section **no later than the 23<sup>rd</sup> February 2023**. If no objections are made the proposed changes will come into effect on 1<sup>st</sup> April 2023.

Licence/ Registration/Service	Current Fee
	DBS Fees
DBS Disclosure	£29 + DBS Fee
	Drivers Licences/badge
First Application	£228 (including £71 initial application fee)
DVLA Check	£15
Safeguarding (New applicants)	



**Trevor Durham**

**From:**

Renewal	£228 + £15 DVLA check
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## Trevor Durham

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**From:**  
**Sent:** 29 January 2023 19:33  
**To:** Chesterfield Licensing  
**Subject:** Proposed licensing fees

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Hi, to whom it may concern,

I can't actually believe licencing are planning on increasing the fees. I'm sorry but it's absolutely ridiculous to even think of doing this. The taxi trade has really decreased since the last couple of years. The cost of living is extortionate at the moment. So many of us drivers are struggling to manage with everything and they're thinking to increase the fees. Even the current fees are above expensive at the moment and so difficult to afford. I believe the council are taking advantage of us taxi drivers in very harsh conditions and it's not fair at all. The council makes thousands and thousands off us taxi drivers on the fees already and they now want to make even more, it's pure greed and unacceptable I must say. Personally, I normally adapt to changes but this is not right and I have to say something. I object to this price increase as it's tough times and the council should be helping us if anything rather than causing us drivers more mental stress and pressure than we already have. If you decide to increase the fees then you will force many drivers to find other jobs because it will get to the point of us drivers not being able to afford all these proposed increases you have displayed. I hope this email reaches you and you make the right decision.

Kind regards,

Aamir Saddique

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## Trevor Durham

**From:**  
**Sent:** 28 January 2023 11:51  
**To:** Chesterfield Licensing  
**Subject:** FW: RE: Review of Licence Fees 2023/2024

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I would like to express my dissatisfaction with CBC in increasing the costs to drivers by such a large amount knowing that we are recovering from a pandemic and now are in a recession I would like the people responsible for the revision explain in full by way of a meeting with the Hackney & Private Hire drivers to show that the revision of costs are justified

Please could I get a reply ASAP

## Trevor Durham

**From:**  
**Sent:** 27 January 2023 11:47  
**To:** Chesterfield Licensing  
**Subject:** RE: Review of Licence Fees

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Thank you for your email in regards to increase in charges.

Unfortunately I disagree with the increase in the charges, this is due to the following reasons

1. Neighbouring council charges are well below £280.00 for a yearly plate
2. Hackney carriage are capped at a cut off point.
3. In the past 3 years since beginning of pandemic we have not seen a increase in fares, were as Hackney Carriages have been given a fare increase.
4. Our costs are the same as Hackney Carriage licensing fees on vehicles, and we are earning less than them.
5. Even in the current situation and market the industry is not brilliant and subsequently our earnings are greatly reduced.

Taking the above information into account I strongly appose the increase in fee's.

Also speaking to numerous colleagues in the industry, they are feeling the same as myself with regards to the increase but are not able to oppose the increase as they don't want to be named. If at all possible would it be possible to allow people to anonymously object.

Thank you for your help and assistance in dealing with this delicate matter.

## Trevor Durham

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**From:** 27 January 2023 10:59  
**Sent:** Chesterfield Licensing  
**To:** regarding increasing badge fees  
**Subject:**

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I believe council is not helping in the Difficult Situation us taxi drivers are right now After the last 2 years prices increase I don't know Why council need to increase prices again It is all taxi driver's being hit with the most expenses for example fuel price Insurance price in Obviously the renewal Increases for the vehicles renewals Where's the clearly operators are not increasing fare at the rate of other things are increasing. I object the increasing of price As it is difficult time for us And Council should be helping us Rather than putting more pressure on us with these increases.

Sent from my Galaxy

## Trevor Durham

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**From:**  
**Sent:** 27 January 2023 10:54  
**To:** Chesterfield Licensing  
**Subject:** Re: Review of Licence Fees 2023/2024

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Good morning licensing team,

Thank you for your email in regards to increase in charges.

Unfortunately I disagree with the increase in the charges, this is due to the following reasons

1. Neighbouring council charges are well below £280.00 for a yearly plate ( ours are over £350.00)
2. Hackney carriage are capped at a cut off point.
3. In the past 3 years since beginning of pandemic we have not seen a increase in fares, were as Hackney Carriages have been given a fare increase.
4. Our costs are the same as Hackney Carriage licensing fees on vehicles, and we are earning less than them.
5. Even in the current situation and market the industry is not brilliant and subsequently our earnings are greatly reduced.

Taking the above information into account I strongly appose the increase in fee's.

Also speaking to numerous colleagues in the industry, they are feeling the same as myself with regards to the increase but are not able to oppose the increase as they don't want to be named. If at all possible would it be possible to allow people to anonymously object.

Thank you for your help and assistance in dealing with this delicate matter.

Look forward to hearing from yourselves in regards to the above matter.

Kind regards

Rahan Ghani

On 26 Jan 2023 09:29, Chesterfield Licensing <Chesterfield.Licensing@Chesterfield.gov.uk> wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

On the 14<sup>th</sup> December 2022, Chesterfield Borough Council determined that the fees charged in respect of the licensing of Hackney Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with proposed fees in the table below.

## Trevor Durham

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**From:**  
**Sent:** 26 January 2023 15:13  
**To:** Chesterfield Licensing  
**Subject:** Price increase

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I'm sending this email just in protest to the price increase on everything again! And for what as it isn't like most of them incur any overheads apart from paper or emails, the level of service we get is so poor even when we phone licencing nobody EVER! answers, its always answerphone, why not get rid of the woman who meets you at the door with her ipad asks your details then tells you to take a seat, what a totally pointless job and it would save money, also I booked my taxi test online for end of March and had to pay £175 up front and it isn't for 2 months yet its totally discusting I'm not rockafella I'm a taxi driver living week to week that money could have been better spent until nearer the time discusted, clive eggleston.

**From:**  
**Sent:** 26 January 2023 14:25  
**To:** Chesterfield Licensing  
**Subject:** Charge increase

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

How can you justify an increase on prices? We don't get any better service and nothing extra for our money. we can't get any extra for ourservice other than to stop outlonger to keep paying the council. Ridiculous charges that they make. I think you will find you are going to upset a lot more drivers



## Trevor Durham

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**From:**  
**Sent:** 26 January 2023 14:10  
**To:** Chesterfield Licensing  
**Subject:** License fees

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Dear licensing

In response to your email about increased licensing fees. As I understand suppliers are increasing their costs and certain items are costing more I can understand the price increase on those items.

But as for other things such as badge renewals and vehicle test renewals these are surely admin based so I cant really see how it can be warranted to increase these as much as they have been.

I do think that if you are wishing to increase these charges there needs to be more value for money shown in some of the services that are offered for the price we are paying.

For instance making more vehicle test dates available as at the moment we have to book well in advance to make sure we get a test date.

Also making telephone and desk enquiries easier by extending opening hours and making more people available to answer. Most of the time when we call we have to leave a message to be called back as no one answers.

The industry is already struggling with increased costs on fuel, consumables and the general cost of living, I do believe that if things carry on there will be more drivers leaving the profession and less wanting to join as costs spiral out of control.

If you wish to discuss please feel free to give me a call.

Regards

Daniel stone  
Everyday travel

Sent from my iPhone

## Trevor Durham

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**From:**  
**Sent:** 26 January 2023 10:44  
**To:** Chesterfield Licensing  
**Subject:** Re: Review of Licence Fees 2023/2024

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

Also the extortionate price they charge for the same mat you can acquire at any other garage at a fraction of the price is beyond me

On Thu, 26 Jan 2023, 10:32 colin bradfield, <col4519@gmail.com> wrote:

I have an objection as they have gone up at the test centre twice in the last 6 months

On Thu, 26 Jan 2023, 09:30 Chesterfield Licensing, <Chesterfield.Licensing@chesterfield.gov.uk> wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

On the 14<sup>th</sup> December 2022, Chesterfield Borough Council determined that the fees charged in respect of the licensing of Hackney Carriage and Private Hire Vehicles, Operators and Drivers should be varied in accordance with proposed fees in the table below.

If you have any comments these must be made in writing to the Licensing Section, Environmental Services, Customer Service Centre, 85 New Square, Chesterfield, S40 1AH or emailed to [licensing@chesterfield.gov.uk](mailto:licensing@chesterfield.gov.uk) and must be received by the Licensing Section **no later than the 23<sup>rd</sup> February 2023**. If no objections are made the proposed changes will come into effect on 1<sup>st</sup> April 2023.

Licence/ Registration/Service	Current Fee
	DBS Fees
DBS Disclosure	£29 + DBS Fee
	Drivers Licences/badge
First Application	£228 (including £71 initial application fee)
DVLA Check	£15
Safeguarding (New applicants)	
Renewal	£228 + £15 DVLA check
Knowledge Test	£55
Upgrade	£31

## Trevor Durham

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**From:**  
**Sent:** 26 January 2023 10:33  
**To:** Chesterfield Licensing  
**Subject:** Re: Review of Licence Fees 2023/2024

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

I have an objection as they have gone up at the test centre twice in the last 6 months

On Thu, 26 Jan 2023, 09:30 Chesterfield Licensing, <[Chesterfield.Licensing@chesterfield.gov.uk](mailto:Chesterfield.Licensing@chesterfield.gov.uk)> wrote:

To all Private Hire/Hackney Carriage Drivers, Vehicle Owners and Private Hire Operators

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	DBS Fees
DBS Disclosure	£29 + DBS Fee
	Drivers Licences/badge
First Application	£228 (including £71 initial application fee)
DVLA Check	£15
Safeguarding (New applicants)	
Renewal	£228 + £15 DVLA check
Knowledge Test	£55
Upgrade	£31
Replacement Badge Card	£4
Replacement Card Holder	£4
Lanyard	£1

**From:**  
**Sent:** 27 January 2023 11:31  
**To:** Chesterfield Licensing  
**Subject:** Unfair increase

**Caution:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please contact the ICT Service Desk.

This is outrage how can u offer this when we are already struggling with the cost of living if anything its expensive as it is instead of helping u are increasing the price how are you expecting new driver to apply with these prices let alone a driver renewing I disapprove of this offer as are many other driver's we all are not happy with this going forward hopefully you will be hearing from them aswell as you have from me